

We asked.
Students answered.

2020

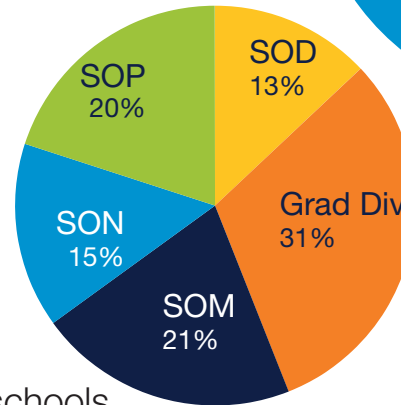
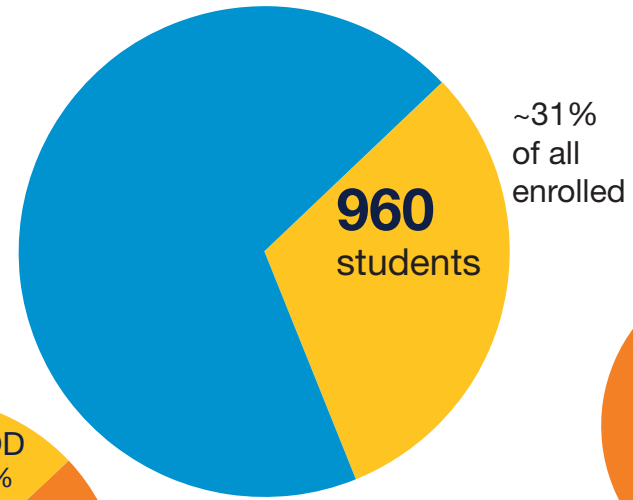
Student Services Survey

All students were invited to participate in the UCSF Student Services Survey to measure student satisfaction with services offered on campus through Campus Life Services, the Office of Diversity and Outreach, and Student Academic Affairs. UCSF Student Life administered the survey in winter 2020. Of the 3,132 enrolled students, 960 completed the survey, a response rate of 30.6%.

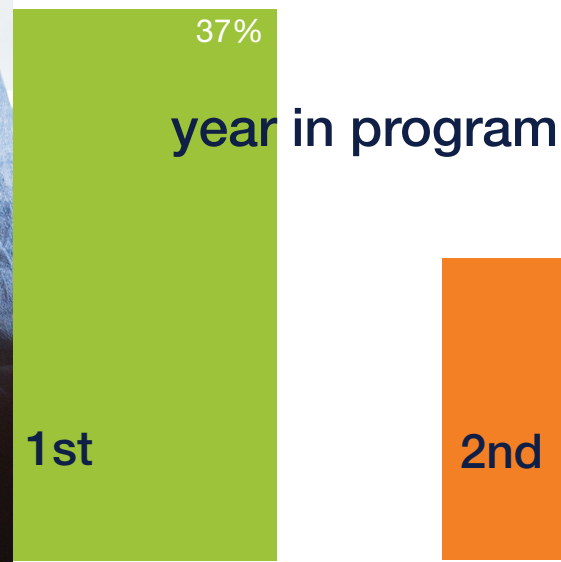
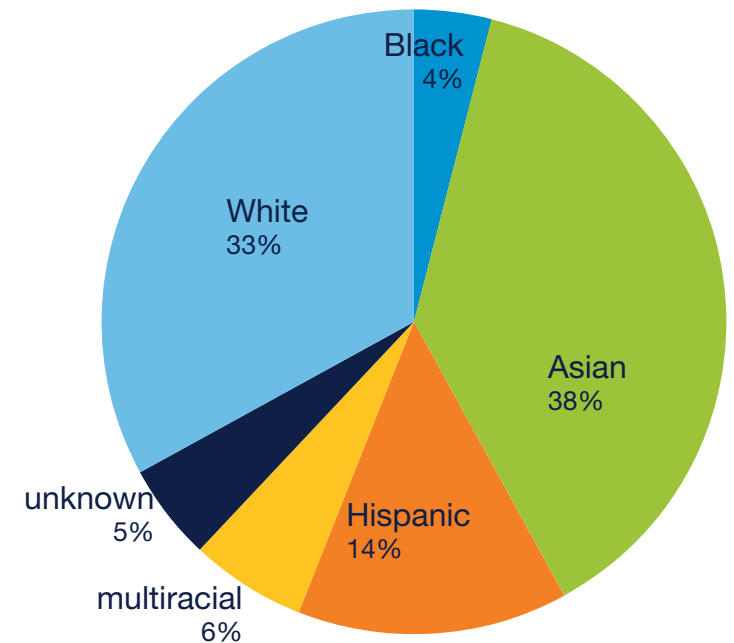
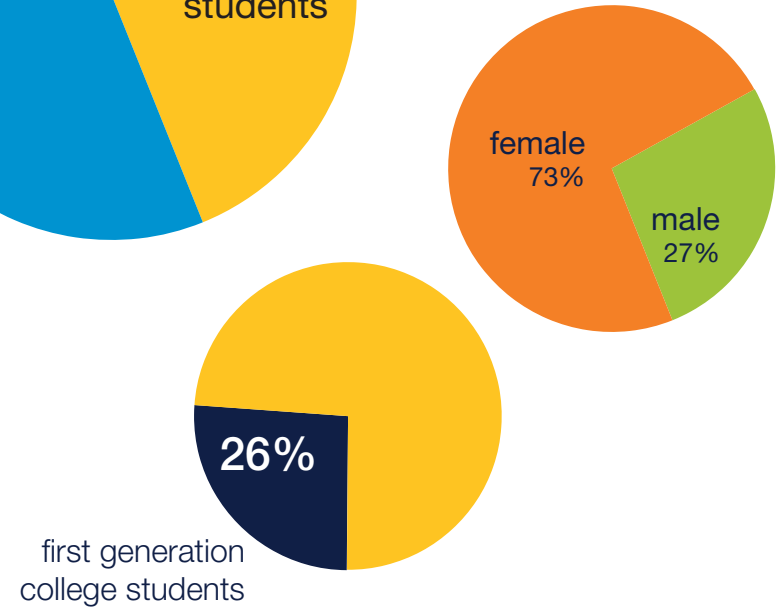


WHO

took the survey?



all schools are represented



Student Responses

	# of student responses	% satisfied or very satisfied
Basic Needs and Food Security	561	98%
CARE Advocate	27	89%
Educational Technology Services	62	100%
Family Services	13	77%
First Generation Support Services	109	94%
Fitness and Recreation	654	97%
Housing Services	322	85%
International Students and Scholars Office	31	94%
Learning Resource Services	60	93%
LGBT Resource Center	45	98%
Library	638	97%
Multicultural Resource Center	78	95%
Office of Career and Professional Development	235	97%
Office of the Registrar	303	96%
Police Department	48	85%
Student Disability Services	84	94%
Student Financial Services	492	94%
Student Health and Counseling Services	505	91%
Student Veteran and Military Support Services	10	100%
Synapse	119	97%
Transportation Services	529	87%

■ very dissatisfied
 ■ dissatisfied
 ■ satisfied
 ■ very satisfied

Selected Comments

“The **Student Food Market** was a great way to get food and groceries at the beginning of my time at UCSF as I learned to budget and adapt to life in SF.”

“**Housing Services** provide useful and informative emails on a regular basis that keep residents up to date on events affecting us.”

“**Student Health and Counseling Services** runs fantastic events, is great about publicity, plus is staffed by some really wonderful practitioners. It would be nice to have a session explaining our insurance plan, or just to educate us on how to understand health insurance in general.”

“Whenever I have difficulties or issues with my tuition or registration, the **Office of the Registrar** staff have been very helpful and friendly in addressing these problems.”

“I am incredibly grateful for the support and community I found through [the **CARE Advocate’s** Yoga As Healing program], especially during the difficult transition to graduate school in the wake of my sexual assault.”

“The **Multicultural Resource Center** is great at planning events and investing in student success. The only thing I think could improve is if they were given the budget to hire more staff and expand their role in coordinating diversity and inclusion efforts across UCSF.”

“The **Office of Career and Professional Development** offers excellent services and events that truly help me excel in my academic and professional careers.”

